



2. Should every customer contribute the same rate regardless of their ability to pay? Please tick (✓) **one box**

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

3. Should every customer be assessed to see how much NCC can contribute towards their eligible assisted transport needs? Please tick (✓) **one box**

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

4. Some customers choose to access services outside of their local area even when a local service is available. Should these customers be charged an additional amount to cover the increased cost of travel arrangements? Please tick (✓) **one box**

Should be charged at the same cost	<input type="checkbox"/>
Should be charged an additional cost	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

5. If a customer meets the eligible needs for assisted transport should they have the option to use NCC's contribution to arrange their own transport to suit their needs? Please tick (✓) **one box**

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>



6. We recognise that the changes to the assisted transport policy may change how assisted transport is assessed and delivered in the future. We would like to understand the affect this may have on unpaid carers.

What affect do you feel this policy will have on informal carers?

Comments:

7. If you have any comments on any of the above questions or any part of the assisted transport policy please tell us these comments in the box below:

Comments:

CLOSING DATE FOR ALL RESPONSES: FRIDAY 31st JANUARY 2011

Thank you for helping us by filling in this questionnaire.

If you require more detailed information about how we charge for our services, please telephone 01604 237977 or e-mail:
HASSpublicengagement@northamptonshire.gov.uk

Please post it back to us in the envelope provided.
You don't need to put a stamp on the envelope.



1) What gender are you? (Please tick the appropriate box)

Male Female

2) How old are you? (Please tick the appropriate box)

0 to 7 8 to 17 18 to 30 31 to 50
51 to 64 65 to 74 75+

3) Do you have a disability? (Please tick the appropriate box)

Yes No

3a) If Yes, please tick the appropriate boxes which best describes your disability?

Mental Health Physical Disability Hearing
Learning Disability Eyesight Other

4) What is your religion? (Please tick the appropriate box)

Christian Buddhist Hindu Jewish
Muslim Sikh Non Stated None
Any other religion (please write in)

5) How would you describe your ethnic origin?

Tick **one** category within the option which best describes your background

White

English Welsh
Scottish Northern Irish
Irish Gypsy or Traveller
Other White Background

Asian or Asian British

Indian Pakistani
Bangladeshi Chinese
Other Asian Background

Mixed / Multiple ethnic Background

White & Black White & Black
Caribbean African
White & Asian Other mixed / multiple background

Black or Black British

Caribbean African
Other Black Background

Other Ethnic group (please state)

6) If you are 16 or over which of the following options best describes how you think of yourself? (Please tick the appropriate box)

Bisexual Gay Man Gay Woman/ Lesbian Transgender
Heterosexual / Straight Prefer not to say Other